

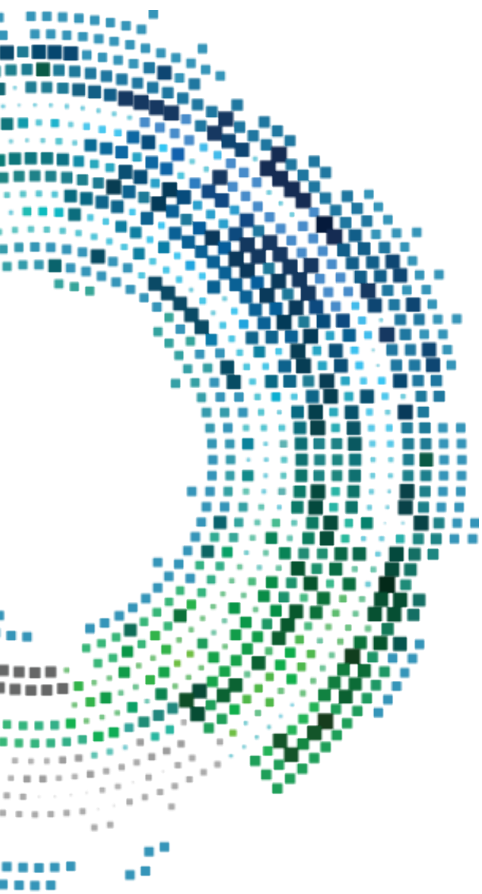
Customer

Identify

Access

Management

eProfit*focus*TM



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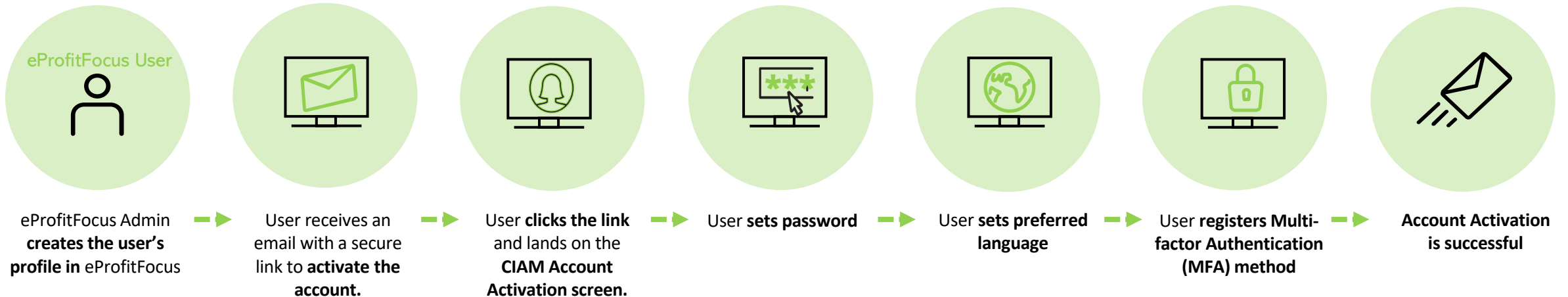
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Account Registration Set up



Overview

This document has been created to help benefit you if you have any CIAM-related inquiries. This overview represents the correct procedure to set up your account in CIAM.

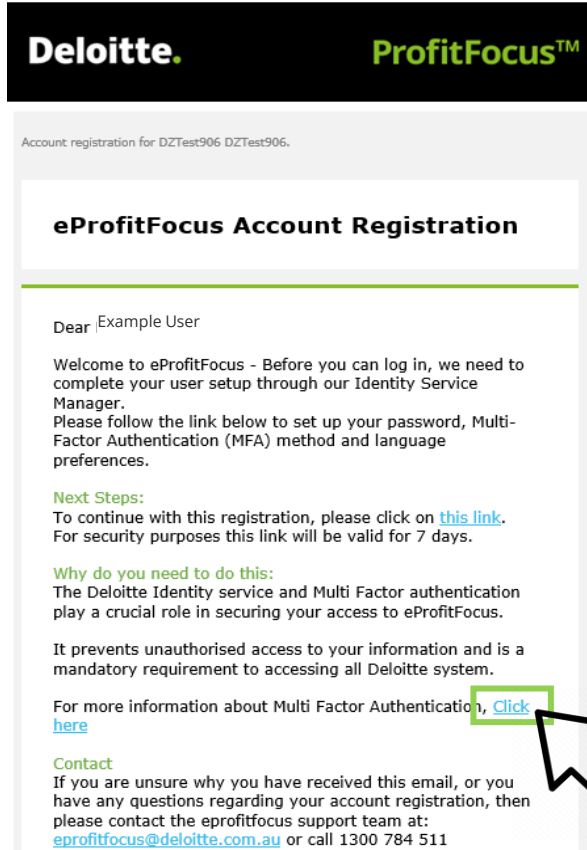


Account Registration Set up



Check Inbox

Activating your account



MFA METHOD: This is an additional step when logging in to provide a 6-digit code which is received via a phone app which is then installed or a text message. Please select one.

Activate your account

Set up your access in three quick steps.

Set up your password ⓘ

Password

Repeat password

Select preferred language ✓

This will be the default option when you log in to your account going forward.

En - English (Global)

Configure your Multi-Factor Authentication (MFA) ⓘ

You can set up one or more MFA methods. Please select your preferred method(s) and follow the set up instructions.

Authenticator app ⓘ

Mobile phone ⓘ



Account Registration Set up



Multi-factor Authentication (MFA) Method

MFA METHOD: The Multi-factor Authentication is an additional step to security protocols to keep you safe from viruses and data leaks.

Language

If the authenticator app is selected




Microsoft Authenticator – Mobile phone App



Account activated

Once your account has been activated you can return to www.eprofitfocus.com.au and proceed to login

Deloitte.




Activation successful

You have successfully completed your account setup! You will receive an email confirmation.

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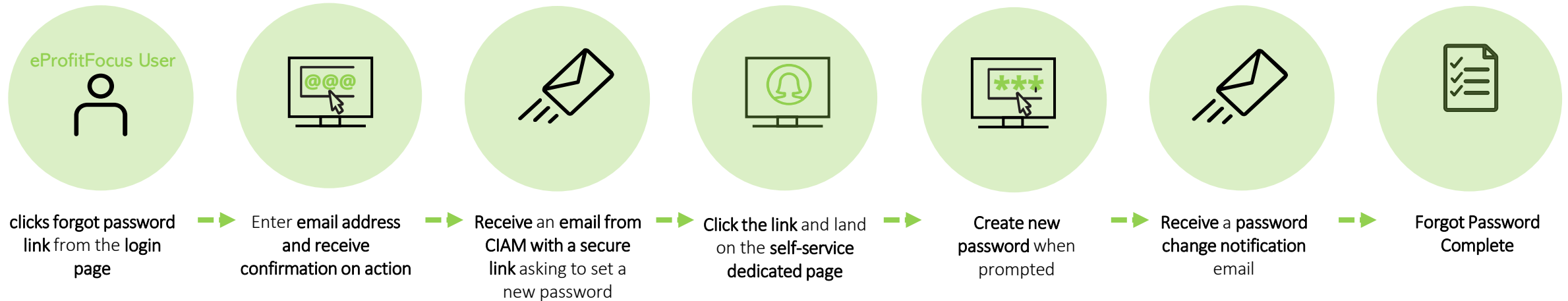


Forgot your Password



Overview

This overview represents the correct procedure if you have forgotten your password in CIAM.



Forgot your Password



Click on Forgot Password

Once on account.deloitte.com.au please click forgot password

Deloitte. | Select your Language ▾

Welcome
example@email.com
Enter your password below.

Password

[Forgot password?](#)

Next

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Enter your eProfitFocus email account

Deloitte. |

Reset password

Enter your email to receive instructions on how to reset your password.

example@email.com

Submit

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Activation Link confirmation page

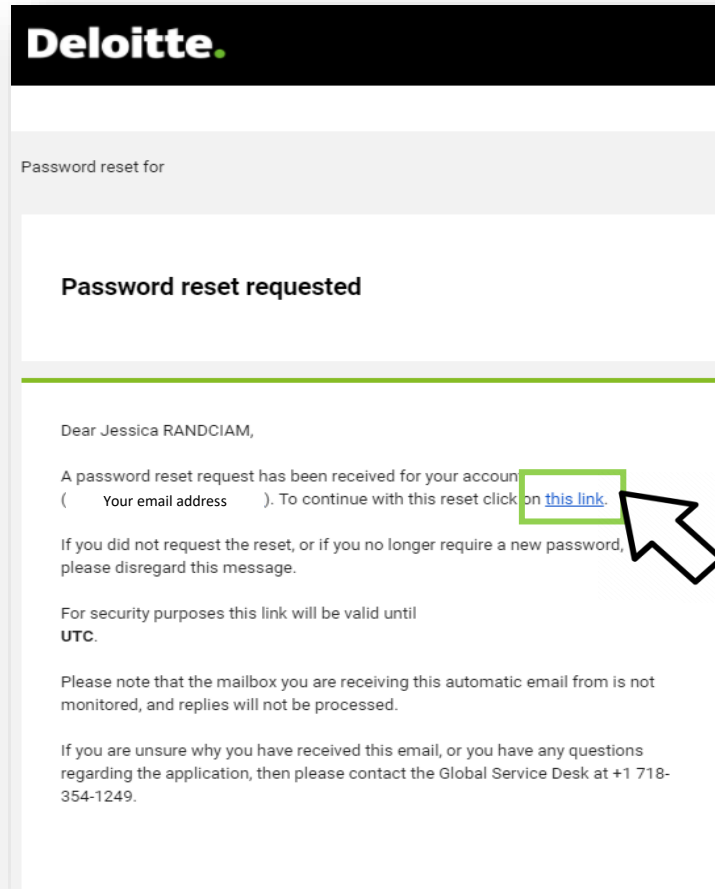
Deloitte. |

An email with a reset password link was sent to
example@email.com

Forgot your Password



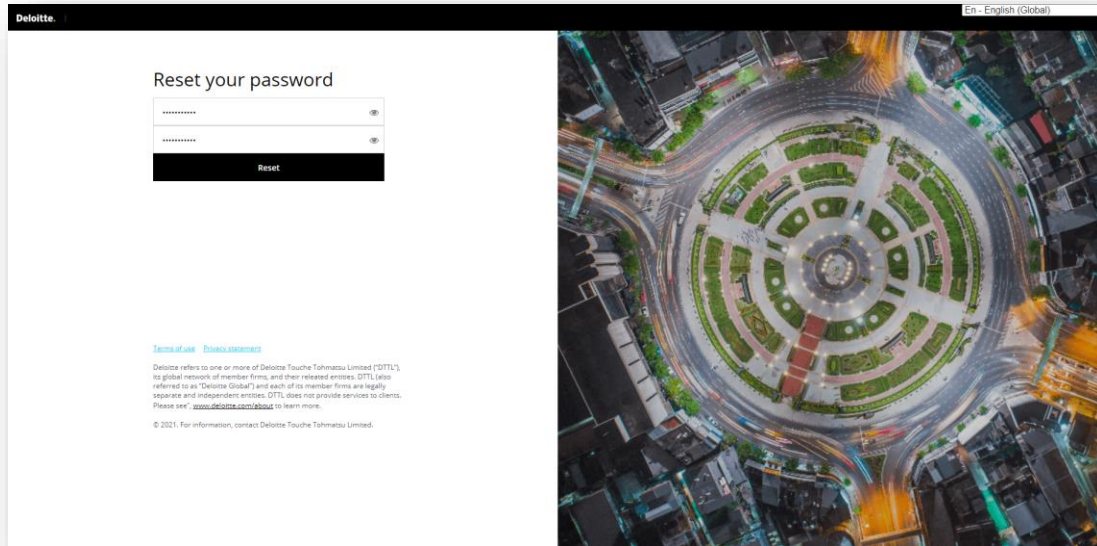
Click the link from your email inbox



Forgot your Password

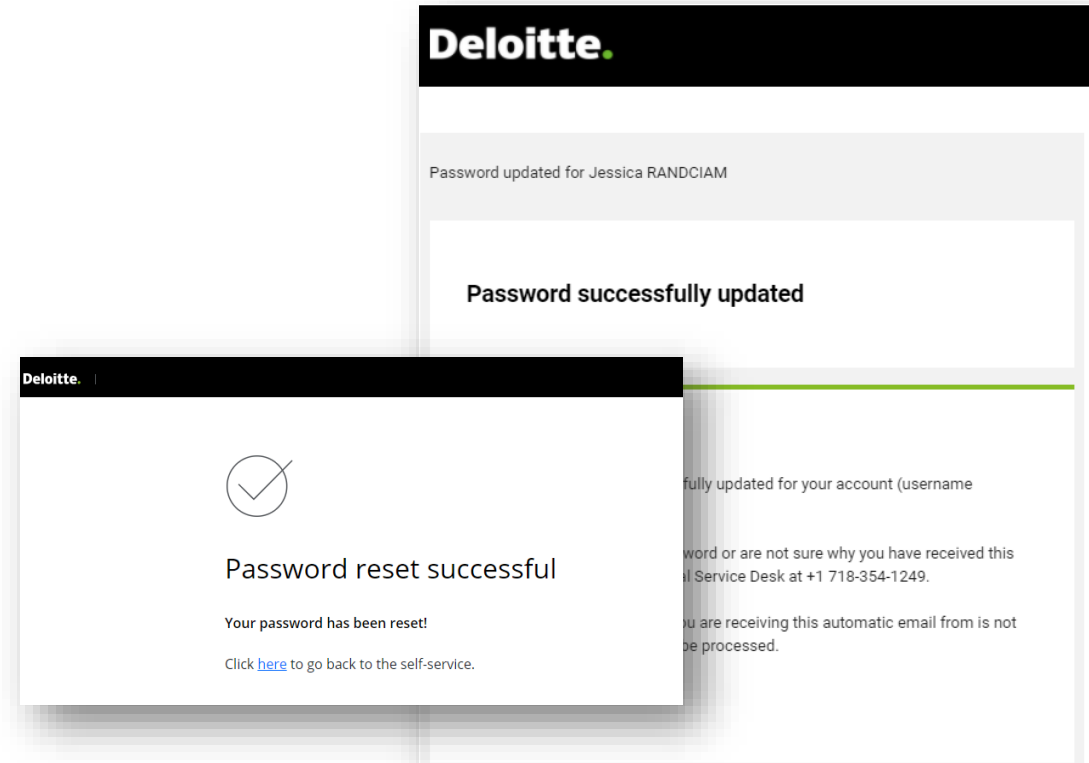


Enter new password



Completion of forgotten password

Once completed please go back to www.eprofitfocus.com.au

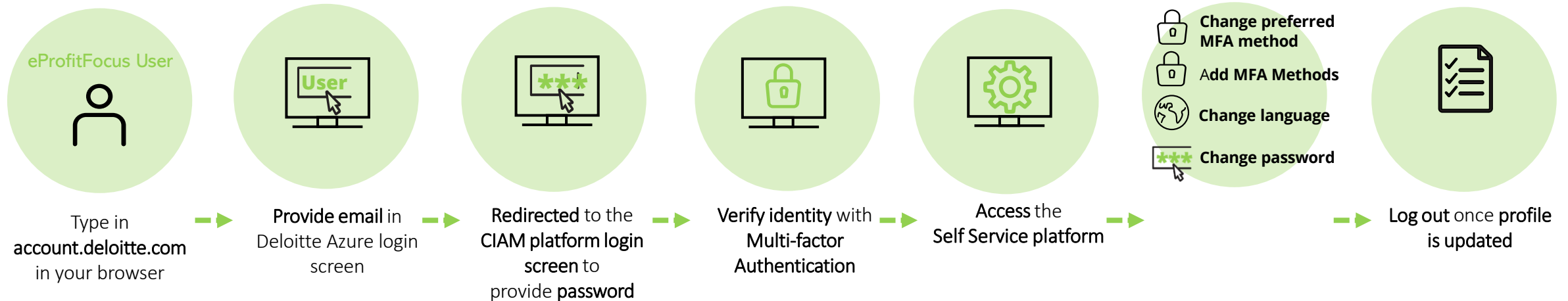


CIAM Setting & Profile Set Up



Overview

This overview represents the correct procedure to access any additional features you require for CIAM self service.

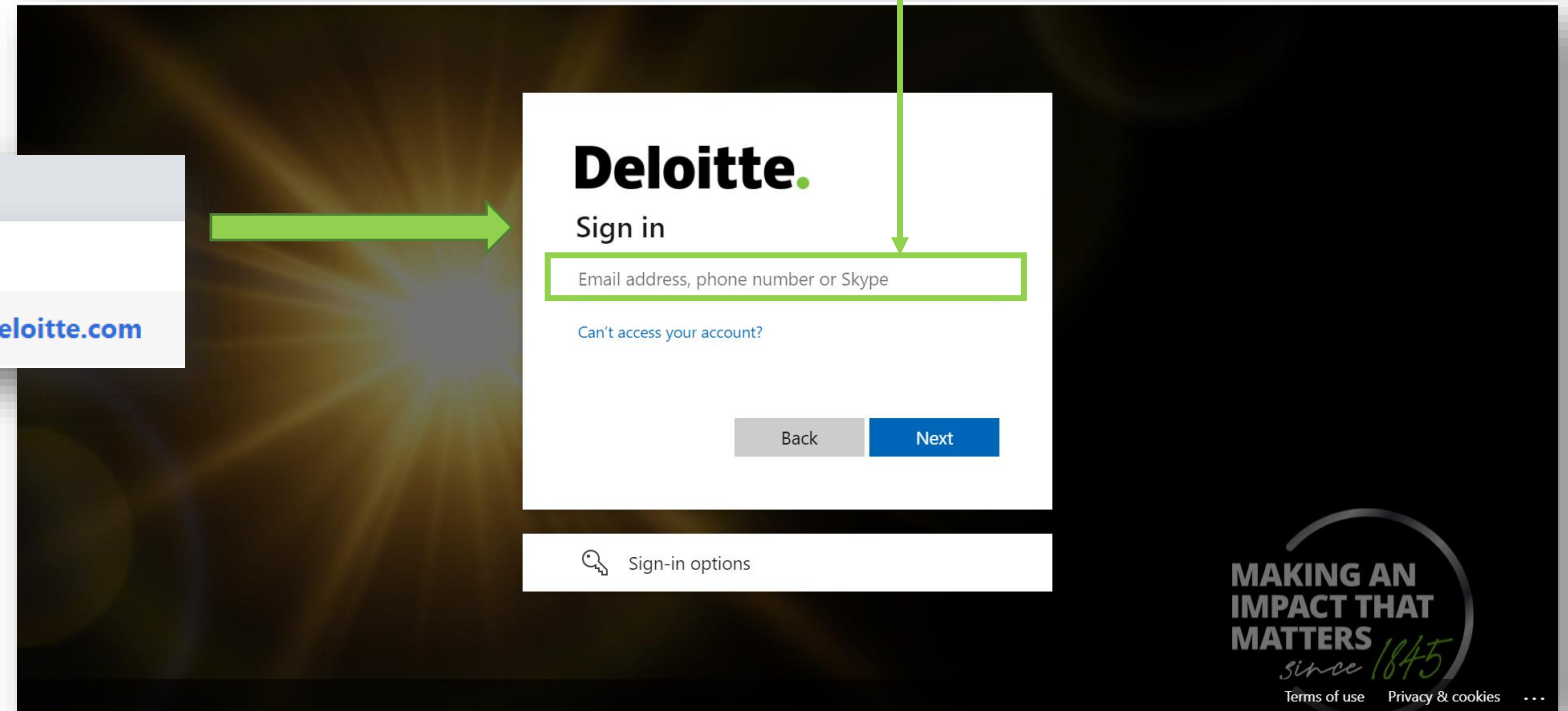
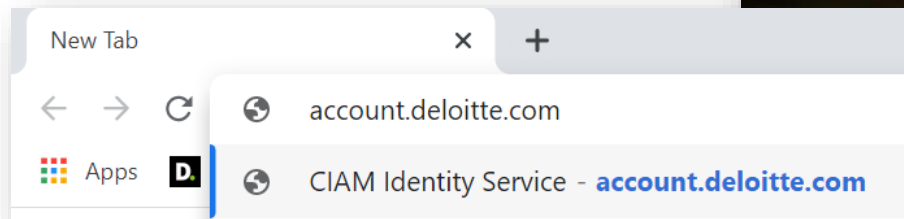


CIAM Setting & Profile Set Up

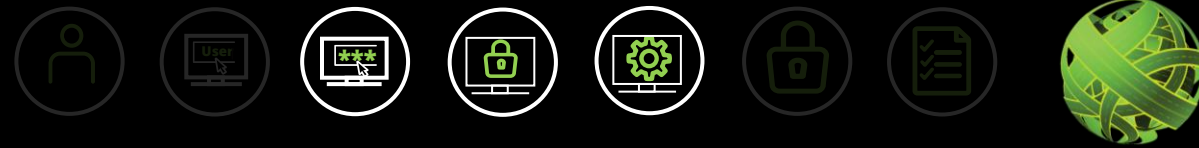


Type the following URL into a website platform

[Click - account.deloitte.com](https://account.deloitte.com)



CIAM Setting & Profile Set Up



Once opened please enter your ePF email

Please enter your MFA code (6-digit code)

Now you have access to your CIAM Settings & set up

This is done either through an SMS text message, phone call or a Multi-Factor Authentication App

Deloitte. Select your Language

Welcome
example@email.com
Enter your password below.

Password

[Forgot password?](#)

Next

Deloitte. Select your Language

Verify your identity

We sent your access code to your phone xxx-xxx-xx72
Please enter your code below to verify your identity:

Code

Verify

[Didn't get the code? Resend the Code](#)
[Having trouble? Try another MFA method](#)

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Deloitte.

Welcome Jessica!

Current organization: EPF - Authorised [Log out](#)

[User self-service](#)

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CIAM Setting & Profile Set Up



Once opened please enter your ePF email

Reset Password Link

Set up Mobile phone link

Set up Authenticator App

Deloitte

Welcome User

What are you looking for today?

Update my details

First name
Example

Last name
Example

Email
example@email.com

Main language
En - English (Global)

Change my password

Send reset password link

Configure my MFA method

You can set up one or more MFA methods through your preferred authenticator app or mobile phone. Please select your preferred method(s) and follow the set up instructions.

Set up your mobile phone

Mobile Phone
SMS Phone call

Set up your Authenticator App

You did not register an Authenticator app yet.
Configure Authenticator app

Select a primary MFA method

Mobile phone (Text/SMS)
 Mobile phone (Phone call)

Save

Language



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